

John Mark Agustin E. Acido

Gingoog City, Misamis Oriental, Philippines

✉ 94jmaea94@gmail.com | 📞 +63 919 806 6567

🌐 GitHub: <https://github.com/jmaeacido>

📘 Facebook: <https://www.facebook.com/JohnMarkAgustinEstrososAcido>

PROFESSIONAL SUMMARY

Web Developer and Technical Support Specialist with hands-on experience in PHP/MySQL development, Linux deployment, workflow automation, technical documentation, reporting systems, and secure web platform development. Experienced in building and maintaining systems with authentication, audit logging, real-time notifications, dashboards, and monitoring tools.

Skilled in PHP, MySQL, JavaScript, Linux, Nginx, Git, Socket.IO, UI/UX improvements, troubleshooting, deployment support, and workflow optimization. Focused on delivering reliable, scalable, and user-focused technical solutions.

TECHNICAL SKILLS

Development

- PHP
- MySQL
- JavaScript
- HTML5
- CSS3
- jQuery
- Socket.IO
- REST/API Concepts

Systems & Deployment

- Linux
- Ubuntu Server
- Nginx
- XAMPP
- Laragon
- PM2
- Git & GitHub
- GitLab

Tools & Platforms

- VS Code
- AdminLTE
- DataTables
- Photoshop
- Microsoft Office
- MS Excel
- Google Workspace

Technical Support & Operations

- System Troubleshooting
 - Deployment Assistance
 - Workflow Automation
 - Technical Documentation
 - Reporting Systems
 - UI/UX Improvements
 - Data Validation & Monitoring
 - Security & Audit Logging
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TECHNICAL PROJECTS

KODUS — Web-Based Document & Reporting System

PHP, MySQL, JavaScript, Linux, Nginx, Socket.IO

- Developed and maintained a web-based document updating and reporting system used for workflow management, monitoring, and reporting.
- Implemented secure authentication systems including two-factor authentication (2FA), session handling, and audit logging.
- Built reporting dashboards, validation tools, notification systems, and workflow automation modules.
- Integrated real-time updates and messaging functionality using Socket.IO and PM2.
- Managed Linux deployment, Nginx configuration, troubleshooting, and system maintenance.
- Enhanced UI/UX using AdminLTE, responsive layouts, and JavaScript-based interactions.
- Assisted in technical documentation, deployment workflows, and system optimization.
- Worked with Git/GitLab version control for collaborative development and deployment.

ZYNQ POS — Point-of-Sale & Business Management System

Laravel, PHP, MySQL, JavaScript

- Contributed to the development and enhancement of a modern POS and business management platform.
 - Worked on modules related to inventory, sales workflows, reporting, taxation, and operational monitoring.
 - Assisted in implementing secure and scalable backend workflows.
 - Improved UI consistency, workflow efficiency, and reporting processes.
 - Participated in debugging, troubleshooting, testing, and deployment-related tasks.
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PROFESSIONAL EXPERIENCE

Project Development Officer I

Department of Social Welfare and Development (DSWD) — Butuan City, Agusan del Norte

August 2022 – Present

Technical Systems, Reporting & Support

- Maintained online monitoring systems and digital reporting workflows.
 - Assisted in workflow optimization, technical support, and troubleshooting.
 - Managed reporting systems, document tracking, and digital monitoring processes.
 - Supported workflow improvements through systemized reporting and documentation procedures.
 - Coordinated technical and operational requirements across multiple offices.
 - Assisted in maintaining organized digital systems and reporting structures.
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EDUCATION

Bachelor of Science in Marketing Management

Gingoog City Colleges, Inc.

2013 – 2017

ADDITIONAL INFORMATION

- Available for remote technical support and web development work.
- Experienced in collaborative development environments using Git and GitLab.
- Familiar with Linux server management, deployment workflows, and troubleshooting.
- Strong background in technical documentation, reporting systems, and workflow optimization.

- Portfolio: <https://jmaeacido.github.io/>

- Available for remote technical support and web development work.

- Experienced in collaborative development environments using Git and GitLab.
- Familiar with Linux server management, deployment workflows, and troubleshooting.
- Strong background in technical documentation, reporting systems, and workflow optimization.